

**Annexure - B**

**Data of Complaints received by Datamatics Business Solutions Limited**

<b>Data for the month ended April, 2022</b>								
Sr. No.	Received From	Carried Forward from previous month	Received During the month	Total Pending	Resolved	Pending at the end of the Month		Average Resolution time (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	1	0	1	0	0	5.00
2	SEBI (SCORES)	0	4	1	3	1	0	3.33
3	Stock Exchanges (if relevant)	0	0	0	0	0	0	0.00
4	Other Sources (if any)	0	0	0	0	0	0	0.00
5	<b>Grand Total</b>	<b>0</b>	<b>5</b>	<b>1</b>	<b>4</b>	<b>1</b>	<b>0</b>	

<b>Month – wise data for the current financial year</b>					
Sr. No.	Month	Carried forward from Previous Month	Received	Resolved	Pending
1	2	3	4	5	6
1	April, 2022	0	5	4	1
	<b>Grand Total</b>	<b>0</b>	<b>5</b>	<b>4</b>	<b>1</b>

<b>Trend of annual (F.Y) disposal of complaints (for 5 years on rolling basis)</b>					
Sr. No.	Year	Carried forward from previous year	Received	Resolved	Pending
1	2017-2018	31	1165	1188	8
2	2018-2019	8	2785	2613	180
3	2019-2020	180	2098	2268	10
4	2020-2021	10	529	530	9
5	2021-2022	9	556	565	0
	<b>Grand Total</b>	<b>238</b>	<b>7133</b>	<b>7164</b>	